

“TOURISM IN THE VUCA WORLD: TOWARDS THE ERA OF (IR)RESPONSIBILITY” CONFERENCE PROGRAMME

06.11.2019. – WEDNESDAY - ARRIVAL DAY			
19.00 – 21.00	Welcome drink / Get together	Sunset lounge bar - 9th floor	
07.11.2019. - THURSDAY - 1 DAY			
08.30 - 09.30	Registration	Lobby of conference hall MARE 1	
09.30 – 10.00	Welcome speeches / Conference opening	Conference hall MARE 1	
10.00 - 10.30 Keynote 1:	Nigel Morgan: VUCA challenges	Conference hall MARE 1	
10.30 - 11.00 Keynote 2:	Paulene J. Sheldon: New economics for tourism in the VUCA world	Conference hall MARE 1	
11.00 - 11.30	Coffee break 1	Lobby of conference hall MARE 1	
11.30 - 13.00 Parallel session			
Parallel session 1.	Parallel session 2.	Parallel session 3.	Parallel session 4.
Transformation in tourism Session chair: Irena Ateljević Conference hall MARE 1	Spatial aspects of tourism - impact of globalisation Session chair: Zoran Klarić Conference hall MARE 2	The role of social media in tourism's present and future Session chair: Stanislav Ivanov Conference hall MARE 3	Overtourism impacts - new solutions Session chair: Andriotis Konstantinos Conference hall MARE 4
Renata Tomljenović: Tourism - a driver of social change?	Allegra Celine Baumann: Overtourism: The impact of cruise tourism on technical urban infrastructure systems in Dubrovnik	Helen Cripps: The Peasants are revolting? Online conversations about the impact of Game of Thrones on Dubrovnik	Medéia Veríssimo, Michelle Moraes, Zélia Breda, Alan Guizi, Carlos Costa: Overtourism and tourismphobia: A literature review
Sebastian Filep: Examining kindness of strangers in tourism	Neda Telišman Košuta, Neven Ivandić: Tourism and spatial identities: Policy implications	Ricardi S. Adnan: Social media create benefit and challenge on tourism side, a case study of tourist area in Indonesia	Jelka Tepšić: Governance response on a overtourism pressures in City of Dubrovnik
Dilek Acar: Transformative travel experience of a solo female	Jasenka Kranjčević: Planned rural settlements in the function of rural tourism development and spatial regeneration	Ilma Aulia Zaim, Dimitrios Styliadis, Konstantinos Andriotis, Anthony Thickett: Social media as tourism information source: Understanding Indonesian millennials	Patricia Pinto, Hio Kuan Lai, Pedro Pintasilgo: Overtourism- Impacts on residents 'quality of life and emotional solidarity
Matea Hanžek: Student study abroad destination branding in the VUCA world: the case of a private higher education institution in Croatia	Noni Kusumaningrum, Djoko Wijono: Organic spatial planning in utilizing Breksi Cliff in Sambirejo for tourism activities	Petra Barišić, Darko Prebežac, Mirela Kljajić - Dervić: Importance of traditional and social media in tourist destination choice - the case of Croatia	Yulei Guo: The disappearing dogs: How tourism at Fazhan village influences the population of domesticated animal stakeholders
Cláudia Helena Henriques, Manuela Guerreiro and Júlio Mendes: Cultural and Creative Tourism: The Case of 'Celebrations' in the Algarve Region		Mkateko Nkuna: The impact of digitalization on tourism marketing: A case of the Republic of South Africa	Agustin Ruiz Lanuza: Transformations of the urban landscape caused by tourism, the case of the city of Guanajuato in Mexico
13.00 – 15.00	Lunch I	Elafiti Restaurant - 7th floor	
15.00 - 15.30 Keynote 3:	Stanislav Ivanov: The Economics of Robots, Artificial Intelligence and Service Automation in Travel, Tourism and Hospitality	Conference hall MARE 1	
15.30 - 17.00 Parallel session			
Parallel session 5.	Parallel session 6.	Parallel session 7.	Parallel session 8.
Questions of stewardship – from individual businesses to policy makers Session chair: Ivan Kožić Conference hall MARE 2	Transformations of contemporary tourists Session chair: Pauline Sheldon Conference hall MARE 1	New directions in gastronomy and food experience Session chair: Nigel Morgan Conference hall MARE 3	Destination marketing, branding and reputation for the new era Session chair: Chris Cooper Conference hall MARE 4
Flemming Sørensen, Jens Friis Jensen: Tourism entrepreneurship as practice	Konstantinos Andriotis: Traveling artists' roles: The case of Muralists, background and goals	Snježana Boranić Živoder, Sanda Čorak: Gastronomy in Croatia: Opportunities for transformative tourism development	Anneli Haabu, Tatjana Koor, Tiina Viin: Development opportunities for destination marketing and management organizations: The case of Estonia
Stjepan Srhoj, Vanja Vitezić, Janette Walde: Public grants for service quality improvement - a lesson from new EU member state	Anna Farmaki, Alexis Saveriades: Women and Airbnb: Insights from female hosts and guests	Maria Yamkovaya, Manuel Arcila, Filomena Cardoso Martins, Alfredo Izquierdo : Sustainable development of coastal food services	Belén Rodríguez Cánovas, Ester Martín-Caro: Latin-Asian based brand equity for Spain as a tourism destination
Esperanza Suárez, Lourdes Susaeta, Frank Babinger: The organization of HR department in a cruise ship company: Duties, responsibilities and challenges	Sebastian Kaiser-Jovy, Timo Becker, Miroslav D. Vujičić, Dimitrios Gkinis, Sarah Klausmann: Measuring the impacts of medium sized regional sport events – what's in it for the community and can they contribute to sustainable development of a tourist destination?	Carol Kline, R. Cody Rusher, Kelsey Merreck Wagner: YOLO: What Millennials and Post-Millennials think about eating animals	Vasil Marinov, Mariana Assenova, Vera Nikolova, Elena Petkova, Radenka Mitova, Atanas Kazakov, Chayana Istatkova: Typology of cultural heritage attractions in Bulgaria – Theoretical and management implications
Ksenija Tokić, Ivo Tokić: Libraries as New Tourism Resources for Destination Cultural Rebranding	Hironi Kamata: The motivations of Taiwanese repeat visitors to Japan	Wataru Uehara, Nuttapol Assarut: Foreign food consumption as extraordinary experience: A comparative study on the perceived value of Japanese and Thai consumers	Marietta Fraggogianni: Conceptualising the role of destination branding in transformative travel during financial crisis
Imran Shafique: Ethical leadership and service innovative behaviour link in tourism industry: A moderated mediation analysis	Maheshvari Naidu: Gendered bodies in tourism: Women as cultural heritage artefacts	Rikard Bakan, Dejan Tubić: Agritourism farms as stakeholders of gastronomy tourism experience	Jadranka Gojtanić, Doris Peručić: Developing a competitive wellness tourism destination, the case of Istrian County
	Erika Lourdes González Rosas: Festival Internacional Cervantino sociodemographic visitor's profile and motivation to assist		Irma Magaña-Carrillo, Rafael Covarrubias-Ramírez, Ileana Ochoa-Llamas: Comparative analysis of tourism business units in rural communities. Cases of Acatitán and Zacualpan, Colima, Mexico
19.00 – 21.00	Social Programme – City tour	Starting point - entrance to the Palace Hotel	

08.11.2019. - FRIDAY - 2 DAY

10.00 - 10.30 Keynote 4:	Chris Cooper: Tourism at the coast: past, present, future	Conference hall MARE 1	
10.30 - 12.00 Parallel session			
Parallel session 9.	Parallel session 10.	Parallel session 11.	
Knowledge, innovation and education for VUCA tourism future Session chair: Josip Mikulić	Changing nature of our societies and new travel trends Session chair: Helen Cripps	Smart destinations and ICT in hospitality Session chair: Damir Krešić	
Conference hall MARE 2	Conference hall MARE 3	Conference hall MARE 4	
Blanka Šimundić, Lidija Petrić, Zvonimir Kuliš: The relationship between destination's level of T&T competitiveness, socio-economic development	Sanda Čorak, Snježana Boranić Živoder: Sport tourism: Is it sustainable and does it contribute to community wellbeing?	Nataša Slavić, Tomislav Car: Are Croatian smart cities also smart destinations?	
Lourdes Susaeta, Frank Babinger, Natalia Muñoz: Influence of limiting beliefs in employability skills: An analysis for the hospitality sector	Esti Venske: Industry perspectives on contemporary trends in the MICE sector of Cape Town's tourism industry	Krzysztof Borodako, Jadwiga Berbeka, Michał Rudnicki: The technological dimension of innovation orientation in Polish business tourism firms	
Alenka Šuljić Petrc, Krešimir Mikinac: Functional knowledge of foreign languages in hospitality sector in Croatia	Hrvoje Mataković: Seasonality of crime in Croatia – a relationship with tourism	Daniela Garbin Praničević, Ante Mandić: ICTs in hospitality industry: Importance-Performance analysis of the small and family owned hotels	
Daniela Fantoni Alvares: Tourism innovation and best practices in Brazil and Portugal: Competitiveness and sustainability	Gema Ramírez Guerrero, Javier Garcia Onetti, Manuel Arcila Garrido, Adolfo Chica Ruiz, David Benítez López, María De Andrés García: Concrete heritage from of 20th century: Ecosystem services approach for its valuing and tourist use. Application in the Zarzuela racecourse	Sara Melkić, Nevenka Čavlek: The impact of blockchain technology on tourism intermediation	
Mahfuzar Rahman Barbhuiya, Devlina Chatterjee: Resilience in tourism of two Indian cities to natural disasters: A case study		Mukondeleli Manuga: The need for work integrated learning (will) for tourism university students	
12.00 – 12.30	Coffee break 2	Lobby of conference hall MARE 1	
12.30 - 14.00 Parallel session			
Parallel session 12.	Parallel session 13.	Parallel session 14.	Parallel session 15.
Tourism for all: new directions Session chair: Lidija Petrić	Community roles and attitudes in VUCA world Session chair: Sebastian Filep	The new age of enhanced visitor engagement and involvement Session chair: Sanda Čorak	The role of indicators in sustainable tourism development Session chair: Darko Prebežac
Conference hall MARE 4	Conference hall MARE 2	Conference hall MARE 3	Conference hall MARE 1
Steve Butts: The bubble saver: An (unintended) example of the use of experience economy to further public health policy and behavioural changes	Daniela Soldić Frleta, Dora Smolčić Jurdana: Insights into differences in residents' attitudes: Tourism impacts and support for future development	Ana Portolan, Monika Olivari: The service quality satisfaction in peer-to-peer (P2P) accommodation facilities: The case of Dubrovnik	Ivonne Andrea Sánchez Hernández: Exploring indicators effectivity to communicate sustainability at accommodations sustainability reports
Zvezdana Hendija, Anđela Vuković: A critical analysis of the possibilities to include persons with disabilities in tourism in Croatia	Tomislav Klarin, Božena Krce Miočić, Gabrijela Vidić: Residents' attitudes towards the impacts of tourism: Case from Croatian urban destinations	Sarah Schaefer, Manuela Guerreiro, Júlio Mendes, Eugénia Ferreira: Tourism destination attractiveness: Perspectives of tourists and residents about the Algarve	Nevenka Čavlek, Vanja Krajinović, Antonio Vlahov: Evolution of tour operators' sustainable practices: From neglecting responsibility towards embracing policies
Lana Brezak, Romana Lekić, Izidora Marković Vukadin: Can voluntourism become a chance for development of underdeveloped areas od Croatia?	Marijana Galić, Lejla Dizdarević, Almir Peštek: Factors creating attitudes of population toward tourism development in Bosnia and Herzegovina	Ivana Pavlič, Barbara Puh, Ljubica Mišković: The perception of travellers and the World heritage site image	Kristina Brščić, Luis Prats Planaguma, Antonio Raschi, Valentina Marchi, Tina Šugar, Katarina Lovrečić, Danijela Poljuha: Can indicators for sustainable tourism improve tourism planning on the coastal destinations? – Empirical evidence from Catalonia, Istrian Region and Tuscany Region
Damir Krešić, Izidora Marković Vukadin, Josip Mikulić: Tourism for all: Development potentials for inclusive and accessible tourism in Croatia	Zoran Klarić, Zrinka Marušić, Izidora Marković Vukadin, Renata Tomljenović, Siniša Horak: Carrying Capacity as a tool for addressing Overtourism	Silvija Vitner Marković, Tihana Cegur Radović, Ivana Varičak: Environmental attitudes and behaviour of the visitors of Karlovac Spring Promenades	Kristina Bučar, Derek Van Rheenen, Zvezdana Hendija: Eco labeling in tourism - the disconnect between theory and practice
Magdeline Malesini Maombe, Ndivhuwo Tshipala, Tondani Madzunya: Expenditure patterns of students at tourists attractions in Vhembe District Municipality	Rofhiwa Khashane: The local communities' perceptions on the role and benefits of tourism in the protected areas: A case of the Kruger national park	Hrvoje Carić, Ana Perišić: Visitor perception of National park Krka	Elochukwu A. Nwankwo: Thistle or pop-sock? Domestic transport and travellers safety in Nigeria
	Syed Asghar Mehdi, Syeeda Khatoun: An enquiry into community capacity for destination building for Himalayan tourism	Omar Jawabreh: Mutual impact between tourism and the host community: A case study Aqaba Special Economic Zone (ASEZA)	
14.00 – 16.00	Lunch II	Elafiti Restaurant - 7th floor	
16.00 - 16.30 Keynote 5:	Irena Ateljević: Transforming our (tourism) world: How to walk our sustainability talk?	Conference hall MARE 1	
16.30 - 17.00	Conference closing	Conference hall MARE 1	
20.00 – 24.00	Gala dinner	Conference hall MARE 1	

09.11.2019. - SATURDAY - 3 DAY

9.00 – 15.00	Organized excursion – Konavle	Starting point - entrance to the Palace Hotel	
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