

## International Tourism Conference Dubrovnik PRELIMINARY CONFERENCE PROGRAMME

### 06.11.2019. – WEDNESDAY - ARRIVAL DAY

19.00 – 21.00 Welcome drink / Get together

### 07.11.2019. - THURSDAY - 1 DAY

08.30 - 09.30 Registration  
 09.30 - 10.00 Welcome speeches / Conference opening  
 10.00 - 10.30 **Keynote 1:**  
**Nigel Morgan:** VUCA challenges  
 10.30 - 11.00 **Keynote 2:**  
**Paulene J. Sheldon:** New economics for tourism in the VUCA world  
 11.00 - 11.30 Coffee break 1

#### 11.30 - 13.00 Parallel session

Parallel session 1.	Parallel session 2.	Parallel session 3.	Parallel session 4.	Parallel session 4a
<b>Transformation in tourism</b>	<b>Spatial aspects of tourism - impact of globalisation</b>	<b>The role of social media in tourism's present and future</b>	<b>Destination marketing, branding and reputation for the new era</b>	<b>Overtourism impacts - new solutions</b>
<b>Renata Tomljenović:</b> Tourism - a driver of social change?	<b>Noni Kusumaningrum, Djoko Wijono:</b> Organic spatial planning in utilizing Breksi Cliff in Sambirejo for tourism activities	<b>Mkateko Nkuna:</b> The impact of digitalization on tourism marketing: A case of the Republic of South Africa	<b>Anneli Haabu, Tatjana Koor, Tiina Viin:</b> Development opportunities for destination marketing and management organizations: The case of Estonia	<b>Medéia Veríssimo, Michelle Moraes, Zélia Breda, Alan Guizi, Carlos Costa:</b> Overtourism and tourismphobia: A literature review
<b>Sebastian Filep:</b> Tourism and love: new directions	<b>Alegra Baumann:</b> Overtourism: The impact of cruise tourism on technical urban infrastructure systems in Dubrovnik	<b>Ricardi S. Adnan:</b> Social media create benefit and challenge on tourism side, a case study of tourist area in Indonesia	<b>Belén Rodríguez Cánovas, Ester Martín-Caro:</b> Latin-Asian based brand equity for Spain as a tourism destination	<b>Fabian Weber, Sindhuri Ponnappareddy:</b> A DPSIR-analysis of overtourism in destinations under pressure
<b>Dilek Acar:</b> Transformative travel experience as a single woman	<b>Neda Telišman Košuta, Neven Ivardić:</b> Tourism and spatial identities: Policy implications	<b>Ilma Aulia Zaim, Dimitrios Styliadis, Konstantinos Andriotis, Anthony Thickett:</b> Social media as tourism information source: Understanding Indonesian millennials	<b>Jadranka Gojtanić, Doris Peručić:</b> Developing a competitive wellness tourism destination, the case of Istrian County	<b>Patricia Pinto, Hio Kuan Lai, Pedro Pintassilgo:</b> Overtourism- Impacts on residents' quality of life and emotional solidarity
<b>Matea Hanžek, Lucija Mihaljević:</b> Student study abroad destination branding in the VUCA world: the case of Croatia	<b>Jasena Kranjčević:</b> Planned rural settlements in the function of rural tourism development and spatial regeneration	<b>Petra Barišić, Darko Prebežac, Mirela Kljajić - Dervić:</b> Importance of traditional and social media in tourist destination choice - the case of Croatia	<b>Marietta Fragkogianni:</b> Conceptualising the role of destination branding in transformative travel during financial crisis	<b>Yulei Guo:</b> The disappearing dogs: How tourism at Fazhan village influences the population of domesticated animal stakeholders
<b>Cláudia Helena Henriques, Manuela Guerreiro and Júlio Mendes:</b> Cultural and Creative Tourism: The Case of 'Celebrations' in the Algarve Region		<b>Helen Cripps:</b> The Peasants are revolting? Online conversations about the impact of Game of Thrones on Dubrovnik	<b>Vasil Marinov, Mariana Assenova, Vera Nikolova, Elena Petkova, Radenka Mitova, Atanas Kazakov, Chayana Istatkova:</b> Typology of cultural heritage attractions in Bulgaria – Theoretical and management implications  <b>Ksenija Tokić, Ivo Tokić:</b> Libraries as New Tourism Resources for Destination Cultural Rebranding	<b>Agustin Ruiz Lanuza:</b> Transformations of the urban landscape caused by tourism, the case of the city of Guanajuato in Mexico

13.00 – 15.00 Lunch I  
 15.00 - 15.30 **Keynote 3:**  
**Ana Maria Munar (tbc):** ICT in transformation tourism

#### 15.30 - 17.00 Parallel session

Parallel session 5.	Parallel session 6.	Parallel session 7.	Parallel session 8.
<b>Questions of stewardship – from individual businesses to policy makers</b>	<b>Smart destinations and ICT in hospitality</b>	<b>Transformations of contemporary tourists</b>	<b>New directions in gastronomy and food experience</b>
<b>Irma Magaña-Carrillo, Rafael Covarrubias-Ramírez, Ileana Ochoa-Llamas:</b> Comparative analysis of tourism business units in rural communities. Cases of Acatitán and Zacualpan, Colima, Mexico	<b>Nataša Slavić, Tomislav Car:</b> Are Croatian smart cities also smart destinations?	<b>Konstantinos Andriotis:</b> Traveling artists' roles: The case of Muralists, background and goals	<b>Wataru Uehara, Nuttapol Assarut:</b> Foreign food consumption as extraordinary experience: A comparative study on the perceived value of Japanese and Thai consumers
<b>Rajeev Kumar 'Ranjan', Aditya Gautam:</b> The relationship between politics and sustainable tourism: An Indian case	<b>Munei Nengovhela, Muganda Ochara:</b> The influence of smart tourism on destination choice: A case of City of Tshwane, South Africa	<b>Anna Farmaki, Alexis Saveriades:</b> Women and Airbnb: Insights from female hosts and guests	<b>Maria Yamkovaya, Manuel Arcila, Filomena Cardoso Martins, Alfredo Izquierdo :</b> Sustainable development of coastal food services
<b>Flemming Sørensen, Jens Friis Jensen:</b> Tourism entrepreneurship as practice	<b>Daniela Garbin Praničević, Ante Mandić:</b> ICTs in hospitality industry: Importance-Performance analysis of the small and family owned hotels	<b>Maheshvari Naidu:</b> Gendered bodies in tourism: Women as cultural heritage artefacts	<b>Rikard Bakan, Dejan Tubić:</b> Agritourism farms as stakeholders of gastronomy tourism experience
<b>Stjepan Srhoj, Vanja Vitezić, Janette Walde:</b> Should public subsidies stimulate service quality in small tourism firms?	<b>Krzysztof Borodako, Jadwiga Berbeka, Michał Rudnicki:</b> The technological dimension of innovation orientation in Polish business tourism firms	<b>Soraia Fernandes Garcês, Margarida Maria Ferreira Diogo Dias Pocinho, Saul Neves de Jesus:</b> Psychological tourist profile: preliminary results of an empirical study	<b>Carol Kline, R. Cody Rusher, Kelsey Merreck Wagner:</b> YOLO: What Millennials and Post-Millennials think about eating animals
<b>Imran Shafique:</b> Ethical leadership and service innovative behaviour link in tourism industry: A moderated mediation analysis	<b>Sara Melkić, Nevenka Čavlek:</b> The impact of blockchain technology on tourism intermediation	<b>Erika Lourdes González Rosas:</b> Festival Internacional Cervantino sociodemographic visitor's profile and motivation to assist	<b>Snježana Boranić Živoder:</b> Gastronomy in Croatia: Opportunities for transformative tourism development
<b>Esperanza Suárez, Lourdes Susaeta, Frank Babinger:</b> The organization of HR department in a cruise ship company: Duties, responsibilities and challenges	<b>Ioanna Farsari, Eugenio Conti:</b> Negotiating disconnection and connectivity in nature-based tourism experiences		

19.00 – 21.00 Social Programme – City tour

## 08.11.2019. - FRIDAY - 2 DAY

10.00 - 10.30 **Keynote 4:** Chris Cooper: Tourism at the coast: past, present, future

10.30 - 12.00 **Parallel session**

Parallel session 9.	Parallel session 10.	Parallel session 11.	Parallel session 12.
<b>The other side of tourism: possible crisis and conflicts</b>	<b>Knowledge, innovation and education for VUCA tourism future</b>	<b>Changing nature of our societies and new travel trends</b>	<b>Active tourism as a mean of regeneration of communities and individuals</b>
<b>Mahfuzuar Rahman Barbhuiya, Devlina Chatterjee:</b> Resilience in tourism of two Indian cities to natural disasters: A case study	<b>Mukondeleli Manuga, Beneah D.O. Odhiambo:</b> The need for work integrated learning for tourism university graduates to enable sustainable employment	<b>Hiromi Kamata:</b> The motivations of Taiwanese repeat visitors to Japan	<b>Siyabulela Nyikana, Tembi Tichaawa:</b> Attendees' perceptions of sport tourism impacts in Cameroon
<b>Giovanni Tocci:</b> The other side of tourism. Contradictions of tourism and socio-territorial conflicts in the tourist destination of the Yucatán peninsula	<b>Lourdes Susaeta, Frank Babinger, Natalia Muñoz:</b> Influence of limiting beliefs in employability skills: An analysis for the hospitality sector	<b>Antonio Vlahov, Vanja Krajinović:</b> Challenges of private accommodation business in the Republic of Croatia	<b>Sebastian Kaiser-Jovy:</b> Measuring the impacts of medium sized regional sport events – what's in it for the community and can they contribute to sustainable development of a tourist destination?
<b>Elochukwu A. Nwankwo:</b> Thistle or pop-sock? Domestic transport and travellers safety in Nigeria	<b>Alenka Šuljić Petrc, Krešimir Mikinac:</b> Functional knowledge of foreign languages in hospitality sector in Croatia	<b>Medéia Veríssimo, Carlos Costa, Maria de Lourdes Barbosa:</b> Staying or not staying in a hostel, this is the question! Exploring the determinant factors of a hostel-stay beyond the price	<b>Sanda Čorak, Snježana Boranić Živoder:</b> Sport tourism: Is it sustainable and does it contribute to community wellbeing?
<b>Hrvoje Mataković:</b> Crime and tourism in Croatia	<b>Daniela Fantoni Alvares:</b> Tourism innovation and best practices in Brazil and Portugal: Competitiveness and sustainability	<b>Esti Venske:</b> Industry perspectives on contemporary trends in the MICE sector of Cape Town's tourism industry	
	<b>Blanka Šimundić, Lidija Petrić, Zvonimir Kuliš:</b> The relationship between destination's level of T&T competitiveness, socio-economic development and tourism performance - is it so obvious?	<b>Gema Ramírez Guerrero, Javier García Onetti, Manuel Arcila Garrido, Adolfo Chica Ruiz, David Benítez López:</b> Concrete heritage from of 20th century: Ecosystem services approach for its valuing and tourist use. Application in the Zarzuela racecourse	

12.00 – 12.30 Coffee break 2

12.30 - 14.00 **Parallel session**

Parallel session 13.	Parallel session 14.	Parallel session 15.	Parallel session 16.
<b>Tourism for all: new directions</b>	<b>Community roles and attitudes in VUCA world</b>	<b>The new age of enhanced visitor engagement and involvement</b>	<b>The role of indicators in sustainable tourism development</b>
<b>Tullio Romita, Antonella Perri:</b> Residential tourists by chance. The contemporary living of retired from work	<b>Rofhiwa Khashane:</b> The local communities' perceptions on the role and benefits of tourism in the protected areas: A case of the Kruger national park	<b>Omar Jawabreh:</b> Mutual impact between tourism and the host community: A case study Aqaba Special Economic Zone (ASEZA)	<b>Ivonne Andrea Sánchez Hernández:</b> Exploring indicators effectivity to communicate sustainability at accommodations sustainability reports
<b>Magdeline Malesini Maombe, Ndivhuwo Tshipala, Tondani Madzunya:</b> Expenditure patterns of students at tourists attractions in Vhembe District Municipality	<b>Syed Asghar Mehdi, Syeeda Khatoun:</b> An enquiry into community capacity for destination building for Himalayan tourism	<b>Ana Portolan, Monika Olivari:</b> The service quality satisfaction in peer-to-peer (P2P) accommodation facilities: The case of Dubrovnik	<b>Nevenka Čavlek, Vanja Krajinović, Antonio Vlahov:</b> Evolution of tour operators' sustainable practices: From neglecting responsibility towards embracing policies
<b>Ingeborg Matečić, Zvezdana Hendija, Andela Vuković:</b> A critical analysis of the possibilities to include persons with disabilities in tourism in Croatia	<b>Marijana Galić, Lejla Dizdarević, Almir Peštek:</b> Factors creating attitudes of population toward tourism development in Bosnia and Herzegovina	<b>Sarah Schaefer, Manuela Guerreiro, Júlio Mendes, Eugénia Ferreira:</b> Tourism destination attractiveness: Perspectives of tourists and residents about the Algarve	<b>Kristina Bršćić, Luis Prats Planaguma, Antonio Raschi, Valentina Marchi, Tina Šugar, Katarina Lovrečić, Danijela Poljuha:</b> Can indicators for sustainable tourism improve tourism planning on the coastal destinations? – Empirical evidence from Catalonia, Istrian Region and Tuscany Region
<b>Steve Butts:</b> The bubble saver: An (unintended) example of the use of experience economy to further public health policy and behavioural changes	<b>Daniela Soldić Fleta, Dora Smolčić Jurdana:</b> Insights into differences in residents' attitudes: Tourism impacts and support for future development	<b>Ivana Pavlić, Barbara Puh, Ljubica Mišković:</b> The perception of travellers and the World heritage site image	<b>Kristina Bučar, Derek Van Rheenen, Zvezdana Hendija:</b> The Jungle of Ecolabels in tourism practice and theory
<b>Lana Brezjak, Romana Lekić, Izidora Marković Vukadin:</b> Can voluntourism become a chance for development of underdeveloped areas of Croatia?	<b>Tomislav Klarin, Božena Krce Miočić, Gabrijela Vidić:</b> Residents' attitudes towards the impacts of tourism: Case from Croatian urban destinations	<b>Silvija Vitner Marković, Tihana Cegur Radović, Ivana Varičak:</b> Environmental attitudes and behaviour of the visitors of Karlovac Spring Promenades	<b>Zoran Klarić, Zrinka Marušić, Izidora Marković Vukadin, Renata Tomljenović, Siniša Horak:</b> Carrying Capacity as a tool for addressing Overtourism
<b>Damir Krešić, Izidora Marković Vukadin:</b> Tourism for all: Development potentials for inclusive and accessible tourism in Croatia		<b>Hrvoje Carić, Ana Perišić:</b> Visitor perception of National park Krka	

14.00 – 16.00 Lunch II

16.00 - 16.30 **Keynote 5:** Irena Ateljević: Transforming our (tourism) world: How to walk our sustainability talk?

16.30 - 17.00 Conference closing

20.00 – 24.00 Gala dinner

## 09.11.2019. - SATURDAY - 3 DAY

9.00 – 15.00 Organized excursion – Konavle